



## How Does IHSS Work?

The client is always the employer for his or her caregiver. The client is responsible for hiring, supervising and firing the caregiver. IHSS pays the wages of the caregiver. If individuals are not on SSI, they may have to pay a monthly share of cost (co-payment), which is based upon monthly income. The IHSS Public Authority Registry can assist clients to find a caregiver. Caregivers can be a family member, a friend, a neighbor or a screened caregiver selected from the registry.



### Office Hours

The office is open Monday— Friday  
from 8 am to 5 pm.

A social worker is available to answer questions and to help determine whether a person is eligible for IHSS.

**Sonoma County  
Human Services Department  
Adult & Aging Services Division**

### IN-HOME SUPPORTIVE SERVICES

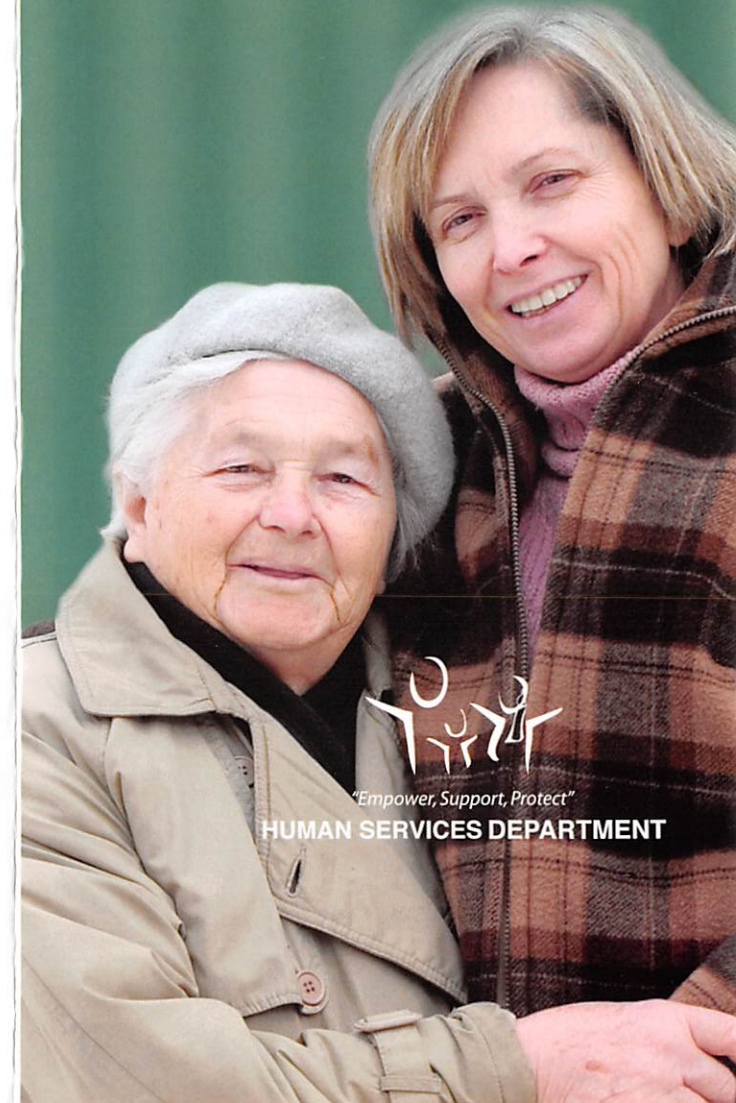
3725 Westwind Blvd., Ste 101  
Santa Rosa, CA 95403  
P.O. Box 4059, Santa Rosa, CA 95402  
**(707) 565-5900**

**IHSS Payroll (707) 565-2852**  
**[www.sonoma-county.org](http://www.sonoma-county.org)**

SONOMA COUNTY

## IN-HOME SUPPORTIVE SERVICES (IHSS)

"There's No Place Like Home!"



"Empower, Support, Protect"

**HUMAN SERVICES DEPARTMENT**



# IN-HOME SUPPORTIVE SERVICES

## What is In-Home Supportive Services or IHSS?

IHSS provides services to low income seniors and people of any age with a disability who need assistance to remain at home. IHSS is an alternative to out-of-home care. People who receive services through IHSS are either:

- ➔ 65 years and over;
- ➔ or blind;
- ➔ or permanently disabled;
- ➔ or disabled children with extraordinary care needs who meet income and resource guidelines.

## Who Can Receive Services Through IHSS?

A person must be a California resident who needs assistance to remain safely at home and is either:

- ➔ Receiving Medi-Cal or is Medi-Cal eligible;
- ➔ Receiving SSI/SSP (Supplemental Security Income/State Supplemental Payment) benefits.

## Who May Refer Potential Clients to IHSS?

Anyone can refer a potential client. Clients may refer themselves. A neighbor, family member, hospital staff or other community organization may also make a referral. You do not need to come to the office to apply.

**Call IHSS at (707) 565-5900.**



## What Happens After the Referral is Made?

Once IHSS financial eligibility is determined, a social worker will make an appointment for a home visit. If care needs are immediate, please contact the doctor or a home health agency for assistance.

## What Services Does IHSS Provide?

When a person qualifies for IHSS, a social worker comes to the home to assess the need for services. IHSS provides help with the most essential tasks of daily living.

## Examples of these services are:

- ➔ assistance with bathing;
- ➔ dressing;
- ➔ cooking;
- ➔ cleaning.